Assisted Listening Device Options

The University of Arizona and the College of Humanities feel it is important to ensure that students of all abilities have access to our courses and programs. To better serve you, we are pleased to provide three different ADA compliant assisted listening systems. Please look over the three choices and decide which is best for you. If you have any difficulties utilizing any of these systems, a College of Humanities representative will be on hand to assist you.

Option 1 – Telecoil

The Rubel Room is equipped with a hearing loop that can connect to hearing aids using telecoil technology. If you activate the telecoil in your hearing aid, you will get an audio signal from the room sent directly into the hearing aid. Hearing aids equipped with telecoils generally have a physical switch located on them that you can adjust to go from normal microphone mode (usually labeled “M” on the device), to telecoil (usually labeled “T”), or select a combination of the two. There are many hearing aid systems out there; refer to your owner’s manual for more specifics on how to turn on the telecoil in the hearing aid.

The hearing loop coverage in the Rubel Room is not uniform: you must be on the carpeted area to be connected and some areas on the carpet may have a less powerful signal than others. If you are not getting a strong signal from the room’s system, usually moving a couple of feet in any direction will improve the connection. If that does not change the strength of the audio signal for you, speak with a College of Humanities representative in the room for further assistance.

Option 2: Listen Everywhere for your Mobile Phone

**Step 1** – Using Android’s Play Store or Apple’s App Store on your phone, download the app Listen Everywhere, made by Listen Technologies.

**Step 2** – Turn off Mobile Data on your phone.
For iPhones:
• Start the Settings app
• Tap “Cellular”
• Turn off Cellular Data by swiping the switch with that label to the left

For Android Phones:
• Go to Settings and select “Connections”
• Under Mobile Networks, select “Data Usage”
• Turn off Mobile Data by tapping the switch with that label

Step 3 – Make sure your phone’s wifi is turned on and connect to the ListenEverywhere wifi network. It is not password protected.

Step 4 – Make sure you have a pair of headphones connected to your phone.

Step 5 - Open the Listen Everywhere app.
Step 6 – Select Audio DMRL.
Step 7 – The screen will change to look like this:

You should now hear audio from the Listen Everywhere network. Pressing the “Pause” icons will temporarily pause the audio signal from Listen Everywhere. You can press the buttons again to resume the audio signal.

Step 8 – When the event is over, you may disconnect from the ListenEverywhere network. Remember to turn your Cellular Data back on.

Option 3: Assisted Listening Infrared Headset

During your time in the Rubel Room, you may request an Assisted Listening Infrared Headset from a College of Humanities representative.
Step 1 - When you receive the device, look at the infrared receiver pack. Set the tall dial to 1.

Step 2 – You can turn on and adjust the volume of the headset using this dial:

Step 3 – Using the strap on the receiver pack, wear the pack around your neck with the pack resting on your chest. Make sure there is no clothing or other obstacles covering the receiver pack: if the pack is covered, it will be unable to receive the infrared signal from the transmitter in the room, causing the sound quality of the headset to diminish or disappear entirely.
Step 4 – Please return the Assisted Listening Infrared Headset to the College of Humanities representative when finished!